

State	Link to Complaint Process
Alabama	Link not found for complaint process. General link: <a href="http://www.ache.state.al.us/">http://www.ache.state.al.us/</a>
Alaska	Link not found for complaint process. General link: <a href="http://akadvantage.alaska.gov/">http://akadvantage.alaska.gov/</a>
Arizona	<a href="http://azppse.state.az.us/student_info/compliance.asp">http://azppse.state.az.us/student_info/compliance.asp</a>
Arkansas	<a href="http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf">http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf</a>
California	<a href="http://www.bppe.ca.gov/forms_pubs/complaint.pdf">http://www.bppe.ca.gov/forms_pubs/complaint.pdf</a>
Colorado	<a href="http://highered.colorado.gov/Academics/Complaints/default.html">http://highered.colorado.gov/Academics/Complaints/default.html</a>
Connecticut	Forms are available: <a href="http://www.ctdhe.org/">http://www.ctdhe.org/</a>
Delaware	Link not found for complaint process. General link: <a href="http://www.doe.k12.de.us/">http://www.doe.k12.de.us/</a>
District of Columbia	For complaint process see section 2115 of regulations at: <a href="http://www.seo.dc.gov/seo/frames.asp?doc=/seo/lib/seo/services/edl/pdf/regulations_degree_granting.pdf&amp;group=1507&amp;open= 31195 ">http://www.seo.dc.gov/seo/frames.asp?doc=/seo/lib/seo/services/edl/pdf/regulations_degree_granting.pdf&amp;group=1507&amp;open= 31195 </a>
Florida	<a href="http://www.fldoe.org/cie/complaint.asp">http://www.fldoe.org/cie/complaint.asp</a>
Georgia	<a href="http://rules.sos.state.ga.us/docs/392/5/06.pdf">http://rules.sos.state.ga.us/docs/392/5/06.pdf</a>
Hawaii	<a href="http://hawaii.gov/dcca/ocp/consumer_complaint">http://hawaii.gov/dcca/ocp/consumer_complaint</a>
Idaho	<a href="http://legislature.idaho.gov/idstat/Title33/T33CH24.htm">http://legislature.idaho.gov/idstat/Title33/T33CH24.htm</a>

State	Link to Complaint Process
Illinois	<p>Use institutional Ombudsman/Dean/Department Head/Provost - Hotline (217) 782-2551</p> <p><a href="http://www.ibhe.state.il.us/consumerinfo/complaint.htm">http://www.ibhe.state.il.us/consumerinfo/complaint.htm</a></p> <p>This link requests complaints be directed back to the institution</p>
Indiana	<p><a href="http://www.in.gov/che/">http://www.in.gov/che/</a></p>
Iowa	<p><a href="http://www.iowacollegeaid.gov/images/docs/file/forms/constituentrequestform.pdf">http://www.iowacollegeaid.gov/images/docs/file/forms/constituentrequestform.pdf</a></p>
Kansas	<p><a href="http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf">http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf</a></p>
Kentucky	<p>Link not found for complaint process. General link:</p> <p><a href="http://cpe.ky.gov/institutions/">http://cpe.ky.gov/institutions/</a></p>
Louisiana	<p><a href="http://www.lrc.ky.gov/kar/013/001/020.htm">http://www.lrc.ky.gov/kar/013/001/020.htm</a></p>
Maine	<p>Link not found for complaint process. General link:</p> <p><a href="http://www.maine.gov/education/">http://www.maine.gov/education/</a></p>
Maryland	<p>Link not found for complaint process. General link:</p> <p><a href="http://www.mhec.state.md.us/">http://www.mhec.state.md.us/</a></p>
Massachusetts	<p><a href="http://www.mass.edu/forstudents/complaints/complaintprocess.asp">http://www.mass.edu/forstudents/complaints/complaintprocess.asp</a></p>
Michigan	<p><a href="http://www.michiganps.net/complaint.aspx">http://www.michiganps.net/complaint.aspx</a></p>
Minnesota	<p><a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=205">http://www.ohe.state.mn.us/mPg.cfm?pageID=205</a></p>
Mississippi	<p>Link not found for complaint process. General link:</p> <p><a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a></p>

**State****Link to Complaint Process****Missouri**

While the department does require students to pursue resolution through institutional processes, which are required as part of the licensure standards, the department does maintain a process for the review of student complaints at licensed schools. Information about that process is not currently available from the department's website but is distributed to students upon request.

**Montana**

Link not found for complaint process. General link:

<http://mus.edu/board>

**Nebraska**

Not available online.

**Nevada**

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

**New Hampshire**

Complaints regarding non-compliance with agency New Hampshire Code of Administrative Rules. Made to Executive Director of the Commission.

<http://www.nh.gov/postsecondary/complaints>

**New Jersey**

Link not found for complaint process. General link:

<http://www.state.nj.us/highereducation/>

**New Mexico**

Link not found for complaint process. General link:

<http://www.hed.state.nm.us/>

**New York**

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

**North Carolina**

If the complaint cannot be resolved after exhausting the institution's grievance procedure, the student may file a complaint with the following office: Post-Secondary Education Complaints, c/o Assistant Director of Licensure and Workforce Studies, University of North Carolina General Administration. 910 Raleigh Road, Chapel Hill, NC 27515-2688, telephone (919) 962-4558. The student may contact UNC General Administration for further details.

**North Dakota**

Link not found for complaint process. General link:

<http://www.nd.gov/cte/>

State	Link to Complaint Process
<b>Ohio</b>	Not available online.
<b>Oklahoma</b>	Link not found for complaint process. General link: <a href="http://www.okhighered.org/">http://www.okhighered.org/</a>
<b>Oregon</b>	Link not found for complaint process. General link: <a href="http://www.osac.state.or.us/oda/">http://www.osac.state.or.us/oda/</a>
<b>Pennsylvania</b>	Link not found for complaint process. General link: <a href="http://www.education.state.pa.us/portal/server.pt/community/bureau_of_postsecondary_education/1325/division_of_higher_education/522367">http://www.education.state.pa.us/portal/server.pt/community/bureau_of_postsecondary_education/1325/division_of_higher_education/522367</a>
<b>Puerto Rico</b>	For IHES' go to PRCHE - Chapter XIII: <a href="http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf">http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf</a>  For other postsecondary non degree granting go to PRGEC - Article 3.4 (in Spanish): <a href="http://www.cge.gobierno.pr/reglamentos/Reglamento%20de%20Licencias.pdf">http://www.cge.gobierno.pr/reglamentos/Reglamento%20de%20Licencias.pdf</a>
<b>Rhode Island</b>	Link not found for complaint process. General link: <a href="http://www.ribghe.org/">http://www.ribghe.org/</a>
<b>South Carolina</b>	<a href="http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf">http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf</a>
<b>South Dakota</b>	Link not found for complaint process. General link: <a href="http://www.sdbor.edu/">http://www.sdbor.edu/</a>

State	Link to Complaint Process
Tennessee	Link not found for complaint process. General link: <a href="http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html">http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/psa.html</a>
Texas	Link not found for complaint process. General link: <a href="http://www.thecb.state.tx.us/">http://www.thecb.state.tx.us/</a>
Utah	<a href="http://consumerprotection.utah.gov/complaints/index.html">http://consumerprotection.utah.gov/complaints/index.html</a>
Vermont	Link not found for complaint process. General link: <a href="http://www.education.vermont.gov/new/html/mainboard.html">http://www.education.vermont.gov/new/html/mainboard.html</a>
Virginia	<a href="http://www.schev.edu/forms/StudentComplaintInformation.pdf">http://www.schev.edu/forms/StudentComplaintInformation.pdf</a>
Washington	<a href="http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp">http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp</a>
West Virginia	Link not found for complaint process. General link: <a href="http://wvhepcnew.wvnet.edu/">http://wvhepcnew.wvnet.edu/</a>
Wisconsin	<a href="http://eab.state.wi.us/resources/complaint.asp">http://eab.state.wi.us/resources/complaint.asp</a>
Wyoming	Link not found for complaint process. General link: <a href="http://edu.wyoming.gov/Programs/schools/private_school_licensing.aspx">http://edu.wyoming.gov/Programs/schools/private_school_licensing.aspx</a>